

Entergy Mississippi Restores Outages, Opens Service Centers
Outages down to 8,000 from a peak of 38,000

JACKSON, Miss. – In the wake of multiple deadly tornadoes this week, Entergy Mississippi, Inc. crews have been working long hours to restore power to customers statewide. As of 11 a.m. Thursday, about 8,000 customers were without power.

Entergy has also located more help needed to restore outages from the storm. Approximately 300 additional workers will be deployed throughout the company's service territory today, bringing the total number to more than 1,000 by day's end.

Damage will be fully assessed today. Current reports estimate that more than 150 poles, nearly 200 cross arms and several hundred spans of conductor need to be replaced, along with other repairs.

Of the 14 transmission line sections out of service yesterday due to the storm, six have been restored. All substations affected by the storm have now been restored.

While crews are working to restore power as quickly and safely as possible, damage to the electrical system is extensive. Virtually all customers should be restored by Saturday, with the most isolated cases restored on Sunday.

Entergy Mississippi has opened five customer information centers to ensure that customers receive personal assistance from Entergy employees:

- Kosciusko, Miss.
720 Veterans Memorial Drive
8 a.m.-5 p.m.
- Raymond, Miss.
Raymond City Hall
110 Courtyard Square
8 a.m.-5 p.m.
- Lexington, Miss.
400 Telegraph Street
9 a.m.-Noon; 1-6 p.m.
- Grenada, Miss.
57 W. Nat G. Troutt Road
9 a.m.-6 p.m.
- Pearl, Miss.
5741 Hwy 80 East
8 a.m.-5 p.m.

Customers are urged to make safety a priority and stay away from downed power lines. Call 1-800-9OUTAGE to report downed power lines as well as outages.

"The tragic losses we've seen due to this storm system remind us all of the importance of putting safety first," said Haley Fisackerly, president and chief executive officer of Entergy Mississippi, Inc. "For those of us cleaning up debris and damage, please be aware that downed lines can be deadly. If you're working in a storm-ravaged area, use extreme caution."

Online services are also available to customers through My Account Anywhere and View Outages. My Account Anywhere lets customers send and receive text information about power outages through their cell phones. Customers can also receive alerts about outages at their homes and businesses. To use the service, customers must register a cell phone number to their Entergy account. Registration is simple. From any text-capable cell phone, send the message "reg" (without quotes) to 368374. The system will respond and ask for an Entergy account number and ZIP code.

Anyone with Internet access can go to entergy.com, click on View Outages and see where outages are occurring down to the street level.

Entergy Mississippi, Inc. provides electricity to more than 435,000 customers in 45 counties. It is a subsidiary of Entergy Corporation. Entergy Corporation is an integrated energy company engaged

primarily in electric power production and retail distribution operations. Entergy owns and operates power plants with approximately 30,000 megawatts of electric generating capacity, and it is the second-largest nuclear power generator in the United States. Entergy

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