

May 5, 2011 – Entergy Internal Newsletter

Entergy Prepares to Manage Major Flooding

05/05/2011

The company continues to be affected by the storms of the past few weeks and is preparing to manage floods.

Flooding has or is occurring in Arkansas, Mississippi and Louisiana. Areas of most concern include the Mississippi, Yazoo and Red River valleys, Greenville, Vicksburg, Natchez, Tunica and Yazoo City. Flood levels could exceed records set in 1927, 1937 and 1973.

To protect public safety, company workers will de-energize customers located in the threatened areas. Flood waters also could affect the company's distribution, transmission and generating facilities.

Employees are reminded to avoid flooded roads and displaced poisonous animals and insects.

Customer communications, including radio advertising and printed fliers, have been distributed to inform the public of the actions the company is taking to keep customers safe.

The floods could last for an extended period. The Mississippi River flood crest is projected for New Orleans on May 24.