

## ENERGY / STORM CENTER

### Isaac Restoration Update

Our workers have reduced the number of Hurricane Isaac outages by more than 494,000, or 64 percent, from the 769,000 systemwide peak. We started Saturday, Sept. 1 with 13 substations out of service in Louisiana. Seven were flooded. At 9 p.m. Saturday, nine were still out of service. Of those, three are flooded with three to five feet of water and will require substantial repairs to return to service. We are taking steps, such as building new lines and using portable substations, to restore service to our customers while we repair these facilities.

#### **Outages at 8:30 a.m.:**

Entergy Gulf States Louisiana: 14,874

Entergy Louisiana: 199,509

Entergy New Orleans: 57,755

Entergy Mississippi: 2,672

**Total Systemwide: 274,810**

#### **Percent of customers restored:**

Entergy Gulf States Louisiana: 90 percent

Entergy Louisiana: 54 percent

Entergy New Orleans: 54 percent

Entergy Mississippi: 96 percent

**Total Systemwide: 64 percent**

[Click here for Louisiana parish-by-parish restoration estimates.](#)

In Mississippi, we are making good progress restoring power in those areas where conditions are safe to work. Scattered thunderstorms and high temperatures could impact working conditions Sept. 2 for most of our service area, beginning in the afternoon. In Jackson, Clinton, Vicksburg, Cleveland, Mid-State and Greenville, all remaining customers who can take service should be restored by Sept. 2. In Natchez, Brookhaven, Gloster and McComb, the vast majority of customers will be restored by Sept. 2 with all remaining customers who can take service restored by Sept 3.

[Click here for Customer Information Center locations.](#)

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