



Isaac Restoration Update

Total outages as of 4 p.m.: 514,573.

The number of substations out of service in our transmission system as of 4 p.m. was 14 in Entergy Louisiana. The number of damaged transmission lines included seven in Entergy Mississippi, 28 in Entergy Louisiana, one in Entergy New Orleans and seven in Entergy Gulf States Louisiana.

Customer Information Centers will open tomorrow in Louisiana. Customers can learn the locations near them by [clicking here](#) or by calling 1 800 9OUTAGE (800 968 8243), pressing Option 6.

Outage Detail:

Entergy Arkansas: 3,196
Entergy Gulf States Louisiana: 61,554
Entergy Louisiana: 317,568
Entergy New Orleans: 108,293
Entergy Mississippi: 23,794
Entergy Texas: 168

Percent of customers restored:

Entergy Arkansas: 80 percent
Entergy Gulf States Louisiana: 59 percent
Entergy Louisiana: 26 percent
Entergy New Orleans: 14 percent
Entergy Mississippi: 63 percent

Published:

8/31/2012 5:56:00 PM

<http://stormcenter.entergy.com/default.aspx>