Information distributed internally and externally on restoration of Hurricane Humberto damage to Entergy transmission system

Restoration Nears Completion 09/17/2007

More than 110,000 Entergy customers have had power restored following damage caused by Hurricane Humberto. Less than 8,000 customers affected by Humberto remain without power.

Nearly 2,900 restoration workers, plus support, are at work, including 1,800 transmission and distribution line workers and 1,100 tree trimmers.

Estimated restoration times for Texas customers include:

Beaumont, Port Arthur, Bridge City, Orangefield, Orange and Vidor and surrounding communities - Numerous crews are working in these areas. All customers have been restored except those in the most heavily-damaged areas.

Bolivar Peninsula - Approximately 450 personnel continue working to restore power to the peninsula. The majority of customers will be restored when the transmission repairs are completed. The company expects to have everyone returned to service today.