

Jan. 24, 2012 – Information released to media on weather damage in Arkansas

Violent weather in Arkansas damaged portions of six Entergy high voltage transmission lines.

As a result of the damage, approximately 1,700 Entergy Arkansas, Inc. customers are currently without electric service.

Entergy is arranging for the line outages necessary to safely and efficiently repair or replace damaged transmission equipment. The line outages involve both transmission and distribution lines. In addition, Entergy field personnel and contractors are finalizing safety plans for the repair and replacement phases of the restoration.

In some cases the damage to the transmission lines and structures was caused by flying debris, a common cause of power line damage during violent weather.

In addition, Entergy is pulling Entergy and contractor crews from nearby parts of Entergy's service territory to carry out the repair and restoration.

Sheridan – El Dorado - Crews have received a clearance and restoration efforts have begun.

Rison – Kingsland – Damage assessment shows that a tree was blown onto one section of this line and cross arms were damaged on one structure. Entergy is arranging with vegetation contractors to clear the area around the damage to allow access for repair and restoration.

Stuttgart Ricuskey – Ritchie – Damage assessment shows two towers were destroyed and structure parts were damaged. An Entergy contractor crew working on a new project is being reassigned to repair this damage.

Elaine – Gillett – Damage assessment shows three towers knocked down. A contractor maintenance crew has been assigned to repair.

As Entergy and its contractors are able to project estimated restoration times, the company will communicate these to its customers.