Entergy IT Upgrades/SOC Backup Drill

Entergy will be performing extensive Information Technology (IT) upgrades at the Primary System Operations Center beginning Saturday, February 9, 2013 at approximately 0600hrs and is scheduled to be completed at approximately 1800hours.  During this time, System Operations will be moved to the Backup Center. Some information normally available on OASIS may not be updated and/or available intermittently.  Additionally, other systems used in the AFC process may not be updating as expected under normal circumstances.

During this time, the Disaster Routing Service will be in effect. The SOC Operation’s phone numbers will be routed to the Operators at the Backup Operations Center for the duration of the drill; however, ring downs will not be routed under this service. A posting will be made when operations is returned to the Primary SOC.

Please use the SOC contact numbers listed below to reach the SOC Operators at the Backup Center.

Shift Supervisor: 870-541-3977

RTA/Transmission: 870-541-3974

Scheduling: 870-541-3973

GIA: 870-541-3975