ENTERGY SERVICES, INC.
FEDERAL ENERGY REGULATORY COMMISSION
2017 Attachment O Annual Rate Update

Response of: Entergy Services, Inc.
to the First Informal Set of Data Requests
of Requesting Party: Attachment O Customers

Filed: 8/18/17

Question No.: AOC 1-6 Part No.: Addendum:

Question:

EAI's Account 923 - Outside Services increased by $7 million. What was the cause of that increase?

Response:

The increase in Account 923 is primarily due to a continuous improvement project that began in 2016 of $4.2 million and an increase in IT software costs of $3.1 million.