

Idaho Power Transmission Business Practices

Section 16 – Settlements and Billing

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16.1 Monthly Invoice and Billing Terms

The monthly invoice contains a summary of all charges for transmission services processed during the preceding calendar month, which may include actual, estimated or disputed data or schedule information. The charges will be based on the detailed transmission usage and any adjustments processed during the month.

The monthly invoice will be sent electronically (by e-mail) to transmission customers. The invoice shall be deemed as received by the transmission customer on the day it was sent and payment is due twenty (20) days from this day. In the event the due date falls on a weekend or United States Holiday the due date shall be the first business day before the weekend or United States Holiday.

All payments are to be made in immediately available funds payable to Idaho Power Company, by wire transfer or electronic funds transfer to Idaho Power Company's bank. Wire payment instructions are contained in Section 16.2, Wire Payment Instructions.

Customers are required to make full payment for all charges stated in the invoice including any disputed amounts. The customer may request Idaho Power Company to deposit the payment for the disputed amount into an independent escrow account pending resolution of the dispute. Interest may be charged by Idaho Power Company on any amounts placed in escrow as described in Section 16.1.1, Late Payment Charges.

16.1.1 Late Payment Charges

Interest will be charged on any overdue invoiced amounts including amounts placed in escrow. The interest rate will be equal to the rate specified in Section 7.2 of Idaho

Power's OATT located on OASIS under the TARIFF folder . Interest on overdue amounts will be calculated from the due date of the bill as defined in section 16.1 to the date payment is received by Idaho Power.

In the event the dispute is not resolved in favor of the customer (refer to Section 16.3, Customer Inquiries and Disputes), interest will be charged on the unpaid amount calculated from the due date to the date of payment release from escrow. Interest will not be charged on disputes resolved in favor of the customer.

Idaho Power Company will initiate default proceedings for unpaid overdue amounts. In the event of default, Idaho Power Company may take any or all of the following actions against the defaulting party:

- Enforcement of security provided by the defaulting party;
- Suspension of Idaho Power Company transmission reservation privileges; and/or
- Suspension of service in accordance with Section 7.3, Customer Default, of Idaho Power Company's Open Access Transmission Tariff

16.2 Wire Payment Instructions

For electronic payments to Idaho Power Company for Transmission Service invoices, (please reference your invoice number for each transaction):

Idaho Power Company
Concentration Account
Wells Fargo Bank
ABA# 121000248
Acct# 4000033514

16.3 Customer Inquiries and Disputes

Answering customer inquiries and resolving discrepancies over transmission charges is an important part of the transmission settlements process. Idaho Power Company will facilitate this process by providing customers with timely and detailed transmission usage information as well as customer support to answer inquiries and investigate differences. Questions regarding your invoice data should be brought to the attention of Idaho Power Grid Operations by e-mailing Kathy Anderson at KAnderson2@idahopower.com, 208-388-5676 and/or the Idaho Power ATF Line at IPCATF@idahopower.com, 208-388-6731..

It is expected that most inquiries or differences regarding transmission settlement data can be answered and/or resolved in less than two business days.

However, customers may formally dispute items or calculations contained in the invoice by providing written notice of dispute to Idaho Power's Grid Operations. All communication concerning disputes will be through the System Operations Leader. Direct all written communication to:

Idaho Power Company
Grid Operations, System Operations Leader
1221 W. Idaho Street
Boise, ID 83704
Fax 208-388-5504

The notice of dispute should contain the following information:

- (1) Disputing customer;
- (2) Dispute contact person;
- (3) Dispute contact information;
- (4) Operating day in dispute;
- (5) Monthly Invoice account number;
- (6) Time period in dispute;
- (7) Amount in dispute; and
- (8) Reason(s) for the dispute.

The dispute should be submitted to Idaho Power Company by post, e-mail or fax with all available evidence reasonably required to support the claim. If customer elects to send via e-mail, contact Idaho Power Grid Operations at 208-388-5676 to request an e-mail address.

Idaho Power Company will determine if the settlements and billing dispute is complete by verifying that the dispute contains at least the minimum required information to process the dispute. Idaho Power Company will make reasonable attempts to remedy any informational deficiencies by working with the customer.

Customers are expected to submit their notice of dispute to Idaho Power Company in a timely fashion. Idaho Power Company will process disputes in the same order as received.

Idaho Power Company may determine a settlements and billing dispute is granted in whole or in part wherein it will notify the transmission customer of the resolution and will document the basis for resolution. Upon resolution of the dispute, any required adjustment to charges will be processed.

Idaho Power Company will make all reasonable attempts to resolve disputes relating to monthly invoices within ten business days after receipt. For settlements and billing disputes requiring complex research or additional time for resolution, and late disputes that can be reasonably processed, Idaho Power Company will notify the transmission customer of the length of time expected to research and resolve.

If the customer is still not satisfied with the outcome of a settlements and billing dispute, the transmission customer may proceed to Dispute Resolution Procedures as contained in Section 12 of Idaho Power Company's Open Access Transmission Tariff.

16.4 Calculation of Imbalance Charges (OATT Schedule 4 and 10)

Idaho Power will calculate energy imbalance referenced in section (i) by applying the applicable HL/LL rate to each hour. The monthly financial net for section (i) is then netted with each deviation band, sections (ii) & (iii) to determine the total financial settlement amount owed to the Transmission Provider.

If scheduling constraints prohibit customers from creating new schedules or adjustments to current schedules that result in imbalance, Idaho Power will not charge imbalance penalties outside of tier one for that scheduling hour. In addition, if a curtailment occurs after xx:40 and the transmission customer is unable to resupply, the current hour as well as the following hour will not be subject to imbalance penalties outside of tier one.

Transmission Customers with load less than 1MW are not subject to energy imbalance charges, however; their cumulative imbalance net must pass through zero each month.

The date and times of spill conditions as referenced in the tariff are posted by After-the-Fact personnel to OASIS under the INFORMATION folder.

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Version Control Information

Version Number: 4

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Version History

Version	Date	Description
4	12-10-2012	Removed references(links) to OASIS url and clarified where spill information is located as referenced in Section 16.4.
3	11-04-2010	Change to contact information. Additional paragraph in section 16.4 regarding curtailments that was previously removed from version 1.
2	09-17-2007	Section 16.4 Entire rewrite of this section including adding the load less than 1MW exclusion.
1	09-07-2007	Section 16.4 Added OATT Schedule 4 and 10 deviation calculation “Netting” methodology.
0	07-13-2007	Initial Version Release