

2009:Q4

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37.6(h)(i) Process Time: Initial Request to SIS Agreement Offer	Non-Affiliates	Affiliates
New SIS agreements delivered	1	2
New SIS agreements delivered more than 30 days after Transmission Service Request received	0	0
Mean time in days from Service Request received to customer notification that service can be offered or SIS needed	N/A	N/A
Mean time in days from Service Request received to SIS agreement offer	N/A	N/A
Number of new SIS agreements executed	0	0
37.6(h)(ii) Process Time: SIS Processing	Non-Affiliates	Affiliates
Number of SIS completed	0	0
Number of SIS completed in more than 60 days after executed SIS agreement	0	0
Average number of days from executed SIS agreement to SIS results given to customer	N/A	N/A
For all SIS completed more than 60 days after receipt of an executed SIS, average number of days study was delayed	0	0
Mean time in days for all SIS completed	N/A	N/A
Mean cost of SIS completed	0	0
37.6(h)(iii) Withdrawn Requests: SIS	Non-Affiliates	Affiliates
Number of requests withdrawn during SIS	0	0
Number of requests withdrawn more than 60 days after executed SIS agreement	0	0
Mean time in days from executed SIS agreement to withdrawal request	N/A	N/A
37.6(h)(iv) Process Time: SIS Completion to FS Agreement Offer	Non-Affiliates	Affiliates
Number of new FS agreements delivered	0	0
Number of new FS agreements delivered more than 30 days after SIS completion	0	0
Mean time in days from SIS completion to FS agreement offer	N/A	N/A
Number of new FS agreements executed	0	0
37.6(h)(v) Process Time: FS Processing	Non-Affiliates	Affiliates
Number of FS completed	0	0
Number of FS completed more than 60 days after executed FSA	0	0

FS completed more than 60 days after request due to customer's actions	N/A	N/A
Average cost of FS completed	N/A	N/A
Mean time in days for all FS completed	0	0
Mean cost of FS	0	0
Mean cost of upgrades recommended in FS	0	0
37.6(h)(vi) Withdrawn Requests: FS		
	Non-Affiliates	Affiliates
Number of requests withdrawn during FS	0	0
Number of requests withdrawn more than 60 days after executed FS agreement	0	0
Mean time in days from executed FS agreement to withdrawal request	N/A	N/A
Customer Caused Delays: FS		
	Non-Affiliates	Affiliates
Average Number of days FS delayed by customer actions for FS exceeding 60 days from executed FS agreement	N/A	N/A
37.6(h)(3)(i) Mean of all SIS completed of the employee-hours expended per SIS	0	0
37.6(h)(3)(ii) Mean of all FS completed of the employee-hours expended per FS	0	0
37.6(h)(3)(iii) The number of employees assigned to process SIS	0	0
37.6(h)(3)(iv) The number of employees assigned to process FS	0	0
Percentage of Non-Affiliate Studies Not Completed in 60 days during Quarter = 0%		

Metric data corrected 10/23/2013

*Service Request(s) involved a request to designate a network load or resource, an SIS was not delivered.