

SMOKY MOUNTAIN TRANSMISSION ("SMT") Aggregate Long-Term & Short-Term Transmission Service Request Study Metrics Third Quarter 2014 July 01,2014 through September 30,2014		
Metric	Quarterly	
	Affiliate	Non-Affiliate
<i>(i) Process time from initial service request to offer of system impact study agreement pursuant to sections 17.5, 19.1 and 32.1 of the pro forma OATT</i>		
(A) Number of new system impact study agreements delivered to transmission customers	0	0
(B) Number of new system impact study agreements delivered to the transmission customers more than 30 days after the transmission customer submitted its request	0	0
(C) Average time (days) from request submittal to change in request status ¹	NA	NA
(D) Average time (days) from request submittal to delivery of system impact study agreement	NA	NA
(E) Number of new system impact study agreements executed	0	0
<i>(ii) System impact study processing time pursuant to sections 19.3 and 32.3 of the pro forma OATT</i>		
(A) Number of system impact studies completed	0	0
(B) Number of system impact studies completed more than 60 days after receipt of executed system impact study agreement	0	0
(C) Average time (days) from receipt of executed system impact study agreement to date when completed system impact study made available to the transmission customer	NA	NA
(D) Average cost of system impact studies completed during the period	NA	NA
<i>(iii) Service requests withdrawn from the system impact study queue</i>		
(A) Number of requests withdrawn from the system impact study queue	0	0
(B) Number of system impact studies withdrawn more than 60 days after receipt of executed system impact study agreement	0	0
(C) Average time (days) from receipt of executed system impact study agreement to date when request was withdrawn from the system impact study queue	NA	NA
<i>For all system impact studies completed more than 60 days after receipt of executed system impact study agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data)</i>	NA	NA

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<i>(iv) Process time from completed system impact study to offer of facilities study pursuant to sections 19.4 and 32.4 of the pro forma OATT</i>		
(A) Number of new facilities study agreements delivered to transmission customers	0	0
(B) Number of new facilities study agreements delivered to transmission customers more than 30 days after the completion of the system impact study	0	0
(C) Average time (days) from completion of system impact study to delivery of facilities study agreement	NA	NA
(D) Number of new facilities study agreements executed	0	0
<i>(v) Facilities study processing time pursuant to sections 19.4 and 32.4</i>		
(A) Number of facilities studies completed	0	0
(B) Number of facilities studies completed more than 60 days after receipt of executed facilities study agreement	0	0
(C) Average time (days) from receipt of executed facilities study agreement to date when completed facilities study made available to transmission customer	NA	NA
(D) Average cost of facilities study completed during the period	NA	NA
(E) Average cost of recommended upgrades for facilities studies completed during the period ²	NA	NA
<i>(vi) Service requests withdrawn from facilities study queue</i>		
(A) Number of requests withdrawn from the facilities study queue	0	0
(B) Number of facilities studies withdrawn more than 60 days after receipt of executed facilities study agreement	0	0
(C) Average time (days) from receipt of executed facilities study agreement to date when request was withdrawn from facilities study queue	NA	NA
<i>For all facilities studies completed more than 60 days after receipt of executed facilities study agreement, average number of days study was delayed due to transmission customer's actions (e.g., delays in providing needed data)</i>	0	0
Optional Feasibility Analysis Service (FAS)		

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	Affiliate	Non-Affiliate
<i>(i) Feasibility study processing time pursuant to section 7 of the SMT Business Practices</i>		
(A) Number of new Feasibility Analyses completed	0	0
(B) Number of Feasibility Analyses completed more than 30 days after receipt of executed FAS Agreement	0	0
(C) Average time (days) from receipt of executed FAS Agreement to date when completed Feasibility Analysis made available to transmission customer	NA	NA
(D) Average cost of Feasibility Analysis completed during period	NA	NA

Footnotes:

The term "N/A" defines an area that has No Applicability in this report

1. The process of changing a request status from Queued to Received is automated and takes less than 5 minutes. Transmission Provider manually changes status from Received to Study if it determines that a SIS is necessary. This metric tracks the duration from when a request is labeled Received until it is placed it Study mode. This number is rounded up to the nearest whole.