

Transmission Study Metrics			
			4/13/2012
	2012 Year Quarter No.1		
	<u>Non Affiliates</u>		<u>Affiliates</u>
Process Time from Initial Service Request to SISA Offer			
No. of new SISA delivered to transmission customers	1		0
No. of new SISA delivered to customer more than 30 days after request submittal	0		0
Average no. of days from request submittal to change in request status	1		0
Average no. of days from request submittal to delivery of SISA	23		0
No. of new SISA executed	15		0
System Impact Study Processing Time			
No. of SIS completed during the quarter	13		0
No. of SIS completed more than 60 days after receipt of executed SISA	0		0
Average no. of days SIS delayed by customer actions for SIS exceeding 60 days from executed SISA	0		0
Average no. of days from receipt of executed SISA to SIS given to customer	60		0
Average cost of SIS completed during quarter	\$3,995		0
Transmission Service Requests withdrawn from the SIS Queue			
No. of requests withdrawn from queue during SIS	3		0
No. of requests withdrawn more than 60 days after receipt of executed SISA	0		0
Average no. of days from receipt of executed SISA to withdrawal request	13		0
Process Time from completed SIS to FSA Offer			
No. of new FSA delivered to transmission customers	9		0
No. of new FSA delivered to customer more than 30 days after SIS completion	0		0
Average no. of days from SIS completion to delivery of FSA	20		0
No. of new FSA executed by transmission customers	2		0
Facilities Study Processing Time			
No. of FS completed	1		0
No. of FS completed more than 60 days after receipt of executed FSA	0		0
Average no. of days FS delayed by customer actions for FS exceeding 60 days from executed FSA	0		0
Average no. of days from receipt of executed FSA to FS given to customer	60		0
Average cost of FS completed during quarter	\$10,463		0
Average cost of FS recommended upgrades during quarter	\$1.6 million		0
Service Requests withdrawn from Facilities Study Queue			
No. of requests withdrawn from queue during FS	0		0
No. of requests withdrawn more than 60 days after receipt of executed FSA	0		0
Average no. of days from receipt of executed FSA to withdrawal request	0		0