

Transmission Study Metrics						
			1/15/2013			
	SPPC			NEVP		
	2012 Year Quarter No.4			2012 Year Quarter No.4		
	Non Affiliates	Affiliates		Non Affiliates	Affiliates	
Process Time from Initial Service Request to SISA Offer						
No. of new SISA delivered to transmission customers	6	0		0		0
No. of new SISA delivered to customer more than 30 days after request submittal	0	0		0		0
Average no. of days from request submittal to change in request status	1	0		0		0
Average no. of days from request submittal to delivery of SISA	29	0		0		0
No. of new SISA executed	3	0		0		0
System Impact Study Processing Time						
No. of SIS completed during the quarter	1	0		2		0
No. of SIS completed more than 60 days after receipt of executed SISA	0	0		0		0
Average no. of days SIS delayed by customer actions for SIS exceeding 60 days from executed SISA	0	0		0		0
Average no. of days from receipt of executed SISA to SIS given to customer	55	0		60		0
Average cost of SIS completed during quarter	\$6,100	0		\$5,773		0
Transmission Service Requests withdrawn from the SIS Queue						
No. of requests withdrawn from queue during SIS	0	0		0		0
No. of requests withdrawn more than 60 days after receipt of executed SISA	0	0		0		0
Average no. of days from receipt of executed SISA to withdrawal request	0	0		0		0
Process Time from completed SIS to FSA Offer						
No. of new FSA delivered to transmission customers	0	0		2		0
No. of new FSA delivered to customer more than 30 days after SIS completion	0	0		0		0
Average no. of days from SIS completion to delivery of FSA	0	0		0		0
No. of new FSA executed by transmission customers	0	0		0		0
Facilities Study Processing Time						
No. of FS completed	0	0		0		0
No. of FS completed more than 60 days after receipt of executed FSA	0	0		0		0
Average no. of days FS delayed by customer actions for FS exceeding 60 days from executed FSA	0	0		0		0
Average no. of days from receipt of executed FSA to FS given to customer	0	0		0		0
Average cost of FS completed during quarter	\$0	0		0		0
Average cost of FS recommended upgrades during quarter	\$0	0		0		0
Service Requests withdrawn from Facilities Study Queue						
No. of requests withdrawn from queue during FS	0	0		0		0
No. of requests withdrawn more than 60 days after receipt of executed FSA	0	0		0		0
Average no. of days from receipt of executed FSA to withdrawal request	0	0		0		0