

Job Description Summaries

Coordinator, Transmission and Distribution Outage

- Process switching orders Processes switching orders including: planning, coordinating, writing, approving and issuing to personnel, contractors and other utilities during normal and emergency situations.
- Supports the assessment and management of contingency risks and associated mitigation plans on an ongoing basis, including the impact of emergent work on planned outages, to ensure that all planned outages will not jeopardize the safe and reliable operation of the electrical system.
- Has the primary authority and responsibility to direct and implement real-time actions, including shedding
 of firm load during normal, emergency and restoration conditions. Response, when necessary, may be
 taken without obtaining approval from management.
- Attends project outage coordination meetings. Provides input and support. Provides updates from meetings
 to System Control Supervisors to include operator perspective into projects. Obtains feedback on process
 improvements and lessons learned for future projects and outages.
- Communicates with and directs field crews and other personnel, for normal and emergency switching, system and customer-related outages or problems, and other incidents as necessary.
- Monitors status of generation resources, high voltage transmission elements, and distribution system elements that impact the LES' electrical system.
- Assists in major storm and outage restoration.
- Establishes and maintains excellent working relationships with outage scheduling stakeholders, including internal LES departments, other utilities, and external customers.
- Ensures the process for scheduling outages is understood and periodically evaluated by the necessary and involved individuals to maximize efficiency.
- Ensures regulatory compliance with applicable Federal, State, and local agencies related to North American Electric Reliability Corporation (NERC), utility management, environmental, and OSHA matters.
- Primary stakeholder in administration of software changes.
- Evaluates and takes appropriate action during loss of Primary Control Center functionality.

Engineer, System Operations

- Performs engineering studies and analyses related to power flow, contingency analysis, system stability, and outage coordination, and maintains the applications needed to perform these tasks.
- Aids in maintaining the internal control processes for ensuring compliance with the applicable regulatory standards in the System Operations department.
- Serves as department liaison with internal customers, external entities, governmental agencies, other utilities, external auditors, vendors, etc.
- Serves as liaison with peer departments and with other utilities on NERC Reliability Standards related to assigned activities.
- Monitors and interprets NERC related developments, provides comment and voting recommendations, and advises management of future changes to compliance requirements.
- Collaborates with other internal departments to prepare documentation, evidence, and policies related to applicable NERC Reliability Standards.
- Maintains centralized information technology data resource(s) to support orderly data and document retention, policies and evidence with a view of efficient compliance with NERC related requirements.
- Represents LES in meetings and conferences with engineers, architects, neighboring utilities, etc., to resolve questions, share ideas, and to plan and coordinate work.

• Provides background information and documentation for management consideration on assigned projects and technical matters involving engineering theories, concepts and principles.

Manager, System Operations

- Provides strategic leadership to department management and oversees the effective supervision of staff to
 include prioritizing and assigning work, conducting performance evaluations, monitoring employee
 performance, ensuring staff members are trained and cross trained, resolving conflicts, and making hiring,
 termination and disciplinary recommendations.
- Develops and implements short- and long-term goals for area of assignment and assists with establishing strategic goals, long-term objectives and short-term priorities for the division.
- Recommends, develops, implements, and communicates policies, programs, and processes for area of assignment and interprets them in a manner that is fair and consistent with the document's intent.
- Oversees compliance with NERC regulatory requirements related to the reliable 24/7 operation of the Bulk Electric System during normal and contingency system conditions.
- Provides strategic oversight for multiple complex, cross-functional projects for area of assignment.
- Oversees training programs, validation, associated manuals and guides to ensure associated employees are trained and prepared for all emergency situations, to ensure proper system operations, and to comply with all applicable regulatory requirements.
- Develops, monitors and analyzes department operational and capital budgets, expenses, and budget
 variances to identify trends, control costs, etc. in order to recommend needed resources, account for
 current and future regulatory requirements and risk mitigation. Makes decisions based on the limits of
 approved budgets and policies.
- Monitors service delivery and analyzes ongoing operational responsibilities using customer service metrics, department performance metrics, utility benchmarks, etc., to ensure continuous improvement of department, division and company-wide operations.
- Identifies needed services and manages the request for proposal process including soliciting and evaluating bids, determining vendor to be awarded, contract review, etc., and reviews the work of selected consultants and vendors to confirm the work meets requirements.
- Represents the department and/or organization by attending meetings, public events, and speaking engagements, attends staff meetings, committee meetings, and/or other related meetings, and serves as a liaison with external agencies.

Senior Engineer, SCADA/EMS (Communications Infrastructure Department)

- Develops and maintains all SCADA configuration files and databases.
- Develops, revises, and evaluates proposed system changes to SCADA and determine their effect on existing schemes.
- Collaborates with peer departments to develop and maintain NERC CIP program, policies, and procedures.
- Participates in NERC CIP and required audits as a subject matter expert.
- Serves as a lead to lower level staff including prioritizing, assigning, and monitoring work, ensures subordinates receive training/are trained in proper work methods, and provides input on performance to management staff.
- Uses state estimation software to perform day ahead studies.
- Coordinates with the Southwest Power Pool (SPP) and peers on Reliability Coordinator (RC) modeling changes.
- Evaluates the interoperability and communication/protocol aspects of remote terminal units (RTU).
- Responsible for day-to-day operations, emergency routines, system additions, guidelines and training, and system procedures.

- Represents Lincoln Electric System in meetings and conferences with engineers, neighboring utilities, etc., to resolve questions and to plan and coordinate work.
- Leads large, complex projects for area of assignment.
- Completes economic, system analysis, and technical reports.

System Operator, Distribution

- Monitors and controls distribution system utilizing applicable software programs such as Supervisory Control and Data Acquisition (SCADA) and Geographical Information Systems (GIS), including frequency, voltage, current, electrical facility loadings, real and reactive power and alarm status points.
- Has primary authority and responsibility to direct and implement real time actions, including shedding firm load during normal, emergency and restoration conditions. Response, when necessary, may be taken without obtaining approval from management.
- Communicates with and directs field crews and other personnel, for normal and emergency switching, system and customer-related outages or problems, and other incidents as necessary.
- Responds to emergency and non-emergency calls and conditions, determines appropriate entities to notify in emergency situations, and assists customers with internal problems.
- Coordinates with engineers, field personnel, and other utility workers to provide information such as clearances, switching orders and operational issues on the distribution system during normal and emergency situations.
- Processes distribution switching orders, which includes: planning, coordinating, writing, approving and
 issuing to personnel, contractors and other utilities during normal and emergency situations.
 Coordinates
 and directs major storm and outage restoration.
- Monitors communications, including telephone, radio and 911 phone with priority given to 10-X calls or other emergency situations.
- Updates SCADA, GIS, and other software programs on a continual basis to reflect the current status of the distribution system.
- Serves as the Emergency One Call Coordinator as assigned during the week and on weekends.
- Evaluates and takes appropriate action during loss of Primary Control Center functionality.

System Operator, Transmission

- Monitors and controls transmission system utilizing applicable software programs such as Supervisory
 Control and Data Acquisition (SCADA), State Estimator / Real-time Contingency Analysis, and
 Geographical Information Systems (GIS), including frequency, voltage, current, electrical facility loadings,
 real and reactive power and alarm status points.
- Has primary authority and responsibility to direct and implement real time actions, including shedding firm load during normal, emergency and restoration conditions. Response, when necessary, may be taken without obtaining approval from management.
- Communicates with and directs field crews and other personnel, for normal and emergency switching, system outages or problems, and other incidents as necessary.
- Responds to emergency and non-emergency calls and conditions, determines appropriate entities to notify in emergency situations, and files threat advisories with applicable agencies.
- Coordinates with Reliability Coordinator, neighboring Control Areas, engineers, field personnel, and other utility workers to provide information such as clearances, switching orders and operational issues on the transmission system during normal and emergency situations.
- Processes transmission switching orders, which includes: planning, coordinating, writing, approving and issuing to personnel, contractors and other utilities during normal and emergency situations. Handles complex projects.

- Coordinates and directs major storm and outage restoration for transmission system.
- Monitors communications, including telephone, radio and satellite phone with priority given to 10- X calls or other emergency situations.
- Updates SCADA, TOA, and other software programs on a continual basis to reflect the current status of the transmission system.
- Evaluates and takes appropriate action during loss of Primary Control Center functionality.

Supervisor, Substation Engineering

- Supervises staff to include prioritizing and assigning work, conducting performance evaluations, monitoring employee performance, ensuring staff members are trained and cross trained, resolving conflicts, and making hiring, termination and disciplinary recommendations.
- Develops, implements and monitors short and long-term goals and objectives for the department.
- Develops capital and operational budgets for area of assignment, including monitoring and explaining variances, approving and reviewing expenditures, etc.
- Establishes and implements policies and processes for area of assignment and assesses risks related to policies and department activities.
- Provides technical expertise for engineers and construction personnel to design, construct, commission, and maintain substation facilities.
- Provides oversight for large, complex projects for area of assignment.
- Ensures substation designs, construction, and documentation practices meet the applicable regulatory requirements and initiates compliance records for newly installed and tested equipment for proving regulatory compliance.
- Oversees the planning, development and implementation of operating, maintenance and test procedures to ensure that assigned equipment/systems operate and perform to requirements.
- Oversees the design of transmission, generation, and distribution protection schemes systems
- Develops and monitors methods to protect the assets of the organization.
- Reviews the work of consultants and vendors to confirm the work meets LES design requirements.
- Represents the department and/or organization by attending meetings, public events, and speaking
 engagements; attends staff meetings, committee meetings, and/or other related meetings; serves as a
 liaison with external agencies.

Supervisor, Substation Construction and Maintenance

- Supervises staff to include prioritizing and assigning work, conducting performance evaluations, monitoring employee performance, ensuring staff members are trained and cross trained, resolving conflicts, and making hiring, termination and disciplinary recommendations.
- Provides oversight for large, complex projects for area of assignment.
- Manages the construction, maintenance and troubleshooting for Substation and Downtown network projects by ensuring adequate materials, equipment and resources are available.
- Develops, implements and monitors short and long-term goals and objectives for the department.
- Establishes and implements policies and processes for area of assignment and assesses risks related to policies and department activities.
- Assists in the development and review of bid specifications for new substation equipment.
- Ensures appropriate documentation of the initial test results for new equipment to meet compliance reporting and documentation requirements.
- Develops capital and operational budgets for area of assignment, including monitoring and explaining variances, approving and reviewing expenditures, etc.
- Investigates and resolves complex department issues; resolves equipment issues with manufacturers.

Supervisor, System Control

- Supervises staff to include prioritizing and assigning work, conducting performance evaluations, monitoring employee performance, ensuring staff members are trained and cross trained, resolving conflicts, and making hiring, termination and disciplinary recommendations.
- Provides oversight for large, complex projects for area of assignment.
- Ensures regulatory compliance with applicable Federal, State, and local agencies and follows strict records retention requirements.
- Identifies existing or potential risks affecting the safety of employees and the public in conjunction with
 the reliability of the system and consults with peer departments, other electrical utilities, contractors or
 the public to resolve any issues.
- Monitors, regulates, and operates the LES transmission and distribution system to maintain optimum safety and reliability during normal and emergency conditions.
- Has primary authority and responsibility to direct and implement real time actions, including shedding firm load during normal, emergency and restoration conditions. Response, when necessary, may be taken without obtaining approval from management.
- Establishes and implements policies and processes for area of assignment and assesses risks related to policies and department activities.
- Represents LES in a variety of internal and external meetings regarding operational or technical activities in assigned area of responsibility.
- Develops capital and operational budgets for area of assignment, including monitoring and explaining variances, approving and reviewing expenditures, etc.
- Develops, implements and monitors short and long-term goals and objectives for the department.

Supervisor, System Operation

- Supervises staff to include prioritizing and assigning work, conducting performance evaluations, monitoring employee performance, ensuring staff members are trained and cross trained, resolving conflicts, and making hiring, termination and disciplinary recommendations.
- Provides oversight for large, complex projects for area of assignment.
- Develops and implements short- and long-term goals for area of assignment and assists with establishing strategic goals, long-term objectives and short-term priorities for the department.
- Oversees compliance with NERC regulatory requirements related to the reliable 24/7 operation of the Bulk Electric System during normal and contingency system conditions.
- Directs engineering studies for the LES transmission and distribution system to maintain optimum safety and reliability during normal and emergency conditions.
- Evaluates the feasibility of system enhancements to improve the monitoring and operation of the transmission and distribution networks.
- Oversees training programs, validation, associated manuals and guides to ensure associated employees
 are trained and prepared for all emergency situations, to ensure proper system operations, and to
 comply with all applicable regulatory requirements.
- Identifies needed services and manages the request for proposal process including soliciting and evaluating bids, determining vendor to be awarded, contract review, etc., and reviews the work of selected consultants and vendors to confirm the work meets requirements.
- Represents the department and/or organization by attending meetings, public events, and speaking
 engagements, attends staff meetings, committee meetings, and/or other related meetings, and serves is
 a liaison with external agencies.